



Analysing Communication in Institutional Settings

Sequence Organisation: What is *the interactional work done*? Insights from Conversation Analysis!

Dr. Béatrice Arend, Associate Prof. Dr. Patrick Sunnen

Thursday, 07.03.2019, 16:00 – 17:30 Uhr

Campus Belval, MSH, Black Box

Conversation Analysis is concerned with how people achieve current actions mainly through talk. CA investigates how and why we understand (or misunderstand) each other. Talk-in-interaction is sequentially organised action! “There is order at all points” (Harvey Sacks). Thus, one primary issue of applied conversation analysis is to visualise this order as well as the ‘work done’ by the interlocutors during conversation. Turn-construction, pauses, overlaps are not anodyne but relevant accounts of meaning making and understanding.

To illustrate CA key concepts, we rely on (entertaining!?) film dialogues.